



Our customer charter

Delivering exceptional customer service is an important part of any business.

Certsure is no different.

As part of our commitment to ensure our customers get the best service, every time, here are our promises to you:

- We will listen to you and commit to providing the best response, first time
- We promise to provide quality advice, technical expertise and highly skilled people to support you
- Our products and services are designed to meet your needs and will evolve as your business grows
- We will deliver a timely and professional service
- We will be respectful and courteous at all times